



Chris Engle

Vice President
ACS Travel, Transportation and Logistics

Chris Engle is Vice President of Sales and Business Development for Travel, Transportation and Logistics. His other roles at ACS have included leader of the new logo sales team for all customer care verticals.

Engle has more than 20 years of experience in the travel and transportation industry, including tenured positions with AMR Corporation, the parent company of American Airlines.

He began his career in strategic planning and analysis for Itel (now part of GE Capital), quickly assuming additional responsibility in the company's sales and marketing organizations. He went on to manage one of American Airlines' largest distribution partnerships before moving to Sabre to manage business development and sales for one of its online corporate booking tools.

Engle joined ACS in 2004, helping expand the company's presence in the global travel customer care marketplace. Under his sales and marketing leadership, ACS integrated eTravel Experts, LLC, a leading provider of customer care and fulfillment services for Web-based travel transactions, augmenting the company's BPO solutions for the online travel industry.

He is a member of several industry organizations, including the International Association of Reservations Executives, the Cruise Line International Association and the National Business Travel Association.

Travel, Transportation and Logistics

Engle provides thought leadership on travel, transportation and logistics, including:

- Supplier relations
- Strategic planning and analysis
- Asset acquisition in Europe, Asia and the Americas.

For more information
or to arrange an interview,
please contact:

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He focuses on large multinational and global engagements, as well as sales and business development.

He has authored many papers and given several presentations and workshops on trends, best practices and technologies that affect travel and transportation today, including:

- Designing call center compensation programs
- Creating customer support strategies
- Leveraging offshore, near-shore and at-home agents to increase sales.