

ACS Healthcare Payer

To be a recognized leader in the post-reform healthcare environment, Payers must transform their business models and infrastructures to successfully meet the challenges of this new environment. Our Healthcare Payer Division is a key vertical for ACS and we are committed to simplifying the transformation process for our health plans.

Transformation efforts should include:

- Improving services and communication to new and existing customers
- Enhancing technology solutions to meet new medical loss ratio compliance
- Flexibility to quickly address healthcare regulatory changes
- Adapting to new technology and industry standards
- Accomplishing this transformation quickly and cost effectively

ACS provides a full spectrum of services to health plans and administrators across many lines of business including: Dental, Disability, FMLA, FSA, HSA, Long-Term Care, Medical, Pharmacy, Vision, and Workers Compensation.

ACS Healthcare Payer

We understand the importance of advancing the healthcare industry ecosystem as a whole and ACS is uniquely positioned to provide solutions that create value for the entire industry. Our mission is to enhance the healthcare industry by helping our clients quickly respond to and capitalize on change.

ACS Responds to Payer Market Conditions

With reform now passed, health plans are under enormous pressure to drastically reduce costs while still providing quality care and offering new products to meet consumer demand and industry regulations. ACS gives payers the freedom to focus on what they do best so the people they touch can live happier and healthier lives.

ACS solutions offer health plans:

- An industry-wide business model to enhance the healthcare ecosystem
- Innovative solutions to help fully engage consumers
- Best practices leveraged across the healthcare industry
- Cost effectiveness and ROI built into each solution

Our solutions:

- Span the healthcare ecosystem
- Offer aggregated functions and build trust among players
- Leverage transaction volumes to turn data into knowledge
- Offer scalability and flexibility
- Lower administrative costs and reduce waste

Our comprehensive services include:

- Administration Support
- Case Management
- Claims Processing
- Cost Containment
- Customer Care
- Decision Support
- Eligibility and Enrollment
- Finance and Accounting
- HIE/EMR/EHR
- Human Resource Outsourcing
- Information Technology
- Infrastructure Management
- Membership and Billing
- Payment Recovery and Data Mining
- Pharmacy Benefits Management
- Print and Mail Communication
- Strategic Planning and Analysis

ACS, A Xerox Company

- Fortune 500 Company
- Support client operations in 100 countries
- Support 19 of top 20 healthcare companies
- Employ 15,000+ healthcare professionals
- Our services touch nearly 2/3 of the U.S. insured population